

Company Profile

The **IT** you always wanted



WHO WE ARE

30 years alongside Greek businesses

Orthology was founded in 1996 and is based in Athens. A specialised team of professionals provides modern software solutions and digital IT services, tailored to the needs of small and medium-sized businesses.

Leading vendors worldwide trust us as their strategic partner for distributing their solutions in the Greek market.

30

years of experience,
since 1996

300+

active
resellers

3

markets: Greece,
Cyprus, the Balkans

20+

international
vendors



From 1996 to today



What drives us



Our vision

To evolve and protect the technology infrastructure of businesses, contributing to the increased productive continuity of their operations.



Our mission

To secure the best and certified technology solutions, so that our customers benefit from Outsource IT.



Four principles in every partnership



Integrity

In every aspect of our professional activities.



Dedication

To meeting our customers' highest expectations.



Ethics

Ethical commitment to the success of our results.



Persistence

In pursuing new opportunities.



Two roles, one partner



Business Software

Software distribution for resellers & MSPs

- ✓ 20+ international vendors in one portfolio
- ✓ Flexible Partner Program
- ✓ Sales and training tools
- ✓ Presales and technical product support



IT Services

IT services for businesses

- ✓ Outsource, Prepaid or On-demand IT Support
- ✓ Professional Services: deployment and implementation
- ✓ Product Support with SLA & Priority Support
- ✓ On-site and remote service



OUR VENDORS

A strategic partner to leading vendors

 TeamViewer	 Lepide	 redgate	 Devolutions	 Syskit
 Parallels™	 AT&T	 MDaemon®	 N-ABLE™	 knowbe4
 GFI Software™	 ThreatDown Powered by malwarebytes	 Admin By Request	 nagomi	 AnyDesk



Relationships built over the years

300+

active resellers across Greece,
Cyprus and the Balkans



Trust and reliability

Strong, long-standing relationships with our partners and resellers.



Flexible Partner Program

Designed to help every partner achieve their goals.



Sales and training tools

Everything a reseller needs to grow their business.



OUR SOLUTIONS

40 solutions in 3 categories



Security & Awareness

15 solutions

- Network & Endpoint Security
- Data Security & Monitoring



Productivity & Device Management

21 solutions

- Email & Collaboration
- IT Monitoring & Management
- Remote Access & Virtualization
- Database Management
- Password Management & IT Support



Backup & Recovery

4 solutions

Microsoft 365, virtual machines, servers and endpoints.



Network & Endpoint Security

Kerio Control

Firewall, VPN and application control in one unified system, with no need for a separate appliance per function.

WHY IT STANDS OUT

deployed in hours, with no weeks-long network redesign

SMB businesses

Nessus Professional

See your infrastructure the way an attacker would, before they get the chance to exploit it.

WHY IT STANDS OUT

regarded as the industry standard in vulnerability assessment

IT admins & security teams

Tenable Security Center

Brings vulnerability findings from your entire network into one view, prioritised by real exploitability, not just CVE severity.

WHY IT STANDS OUT

focuses on real risk, not just the CVE score

Mid-size to enterprise

PRTG Network Monitor

See the problem on your network before your users feel it, with real-time alerts.

WHY IT STANDS OUT

covers network, servers, cloud and IoT from one screen

Small to enterprise



Network & Endpoint Security

GFI MailEssentials

Phishing email never reaches the inbox — it's stopped across multiple filters before the user ever sees it.

WHY IT STANDS OUT

combines multiple antivirus engines at a single checkpoint

Phishing & ransomware

N-able Mail Assure

Spam stays out, your email stays online — cloud filtering that continuously checks every sender.

WHY IT STANDS OUT

keeps working even if your own mail server goes down

MSPs

KnowBe4

Your weakest link becomes your first line of defence, with phishing simulations that train through practice.

WHY IT STANDS OUT

regarded as a global leader in security awareness training

ISO, GDPR compliance

Patch My PC

Third-party application updates happen on their own, inside the Intune or SCCM you already use.

WHY IT STANDS OUT

no extra console to monitor

IT teams & MSPs



Data Security & Monitoring

Lepide Data Security Platform

Who opened this file, and when? The answer is already logged, across Active Directory and Microsoft 365.

WHY IT STANDS OUT

compliance proof is ready before anyone asks for it

GDPR, ISO compliance

Syskit Point

Access rights that slipped past control come to light, before they become a point of exposure.

WHY IT STANDS OUT

focused exclusively on Microsoft 365, with no unnecessary features

Microsoft 365 governance

Admin By Request

The permanent admin account disappears — rights are granted only for as long as the task takes.

WHY IT STANDS OUT

every use of admin rights is logged automatically

Least privilege & zero trust

N-able EDR

The ransomware that gets past antivirus doesn't get past EDR — it watches behaviour, not just signatures.

WHY IT STANDS OUT

isolates the threat automatically, before it can spread

Advanced threats



Data Security & Monitoring

Nagomi Security Platform

Before you buy yet another security tool, find out if the ones you already have are actually working.

WHY IT STANDS OUT

doesn't add a tool — it assesses the ones you're already paying for

Mature security teams

ThreatDown MDR

A team of experts watches your security alerts around the clock and takes on the response.

WHY IT STANDS OUT

takes on the response too, not just the alert

No security team

Netwrix 1Secure

All your clients, one security view — without opening a separate tenant for each one.

WHY IT STANDS OUT

built specifically for MSPs with many clients

MSPs



Email & Collaboration

MDaemon

Your email never leaves your own network — a mail server on your own infrastructure, with full control.

WHY IT STANDS OUT

email data stays inside your own network

On-premise or hybrid

Kerio Connect

Email, calendars and contacts in one deployment, set up in hours instead of the days a typical Exchange server needs.

WHY IT STANDS OUT

deployment finishes in hours, not the days it typically takes

Small and medium businesses

GFI Archiver

Archives every email automatically and lets you search it in seconds, even after the user has deleted the message.

WHY IT STANDS OUT

directly eases compliance and e-discovery processes

SMB to enterprise



IT Monitoring & Management

N-able N-sight / N-central

One console monitors, updates and protects every endpoint in your infrastructure, however large your device fleet grows.

BENEFIT

less manual work, better infrastructure control

MSPs & IT departments

Atera All-In-One

Three tools become one — monitoring, ticketing and remote support in a single per-technician subscription.

WHY IT STANDS OUT

per-technician pricing, not per endpoint

MSPs & IT teams

Axence nVision

Network, hardware, helpdesk and security in one screen — a single glance tells you what's going on.

WHY IT STANDS OUT

fits IT teams that want one tool instead of four

SMB to mid-size IT

GFI LanGuard

Scans the network for vulnerabilities and missing patches, and fixes them centrally — before someone outside finds them.

WHY IT STANDS OUT

combines vulnerability scanning with automatic patch deployment

Organised IT teams



Remote Access & Virtualization

AnyDesk

Even on a slow connection, the session stays crisp — thanks to its own codec, DeskRT.

WHY IT STANDS OUT

also available on-premise, keeping connection data inside your own network

Every business size

TeamViewer ONE

Support, monitoring and automation in one console — not three different logins.

WHY IT STANDS OUT

a large ecosystem of integrations across ITSM, RMM and IoT

IT teams to enterprise

Devolutions RDM

The password sticky note disappears — every connection and credential your team uses, in one encrypted place.

WHY IT STANDS OUT

connects through dozens of protocols (RDP, SSH, VNC, web) from one place

Mid-size to enterprise



Remote Access & Virtualization

N-able Take Control Plus

No switching windows to fix the problem — the remote session opens straight from your own RMM.

COVERS

per-technician pricing, not per endpoint

MSPs & IT teams

Parallels RAS

Your desktop fits in a browser tab — apps and desktops from anywhere, without the layers of a classic VDI setup.

WHY IT STANDS OUT

simpler and more cost-effective than traditional VDI solutions

Remote work

Parallels Desktop for Mac

The Windows app you're missing runs right inside your Mac, with no reboot and no second device.

WHY IT STANDS OUT

no need for dual boot or a separate Windows PC

Mac users



Database Management

Redgate Flyway

Your database gets the same commit history your code already has — every schema change runs through your CI/CD pipeline.

SUPPORTS

SQL Server, Oracle, PostgreSQL, MySQL

DevOps & CI/CD

Redgate SQL Monitor

Continuously tracks query performance and resource usage, so you catch the bottleneck before your users do in production.

WHY IT STANDS OUT

keeps months of history for comparison, not just a snapshot

Mission-critical databases

Redgate SQL Provision

Developers work with realistic data, not a dump that's months old — lightweight database copies, with sensitive fields masked.

WHY IT STANDS OUT

created in minutes instead of hours

Development teams

Redgate SQL Toolbelt Essentials

A toolkit for SQL Server: source control, schema comparison and automation.

COVERS

development, comparison, synchronisation, automation

IT & DevOps teams



Password Management & IT Support

N-able Passportal

Stores passwords with encryption and links them to each client's IT documentation, in one secure place.

WHY IT STANDS OUT

combines password management with IT infrastructure documentation

MSPs & IT teams

Devolutions Hub Business

A central password vault with access rights by team, so no one shares credentials over email or chat.

WHY IT STANDS OUT

integrates with Devolutions RDM: the connection opens directly

IT teams

GFI HelpDesk

No ticket ever gets lost in email — automatic triage and SLA tracking show you what's falling behind.

WHY IT STANDS OUT

up and running with no lengthy implementation

Small and medium businesses

N-able MSP Manager

Work done turns into an invoice automatically — tickets, hours and billing in one flow.

WHY IT STANDS OUT

built specifically for how an MSP operates

MSPs



Backup & Recovery

Hornetsecurity 365 Total Backup

Backups for email, OneDrive, SharePoint and Teams outside Microsoft 365, so a deletion or attack never means permanent loss.

WHY IT STANDS OUT

works independently of Microsoft's native retention policies

Microsoft 365

Hornetsecurity VM Backup

One file or an entire VM — recovery happens at whichever level you actually need.

WHY IT STANDS OUT

completes in minutes, not hours, even for large VMs

Virtualized infrastructure

EaseUS Todo Backup

Step-by-step backup for Windows PCs and servers, from first install to first restore.

WHY IT STANDS OUT

set up with no need for specialist IT staff

Small businesses

N-able Cove Data Protection

Backup and disaster recovery for endpoints, servers and Microsoft 365, from a single cloud console.

WHY IT STANDS OUT

automatically verifies that every backup is actually recoverable

MSPs & organisations



Three ways we're by your side



Professional Services

Presales, Implementation and after-sales service.

- ✓ Windows Servers & Microsoft 365
- ✓ Firewalls, Backup, cloud telephony
- ✓ New: Automation Services Pack



IT Support Services

Complete IT support services, in the model that suits you.

- ✓ Outsource IT Support
- ✓ Prepaid IT Support (pre-purchased hours)
- ✓ On-demand IT Support



Product Support Services

Ongoing product support after purchase.

- ✓ Via email, ticket or phone
- ✓ SLA & Priority Support for critical issues
- ✓ Guidance every step of the way



Delivered by our own team



Windows Servers

Setup and configuration based on your needs: Hyper-V, Active Directory, Domain Controller, Microsoft Exchange (on-premise or hybrid).



Microsoft 365

Exchange Online, SharePoint, Azure AD and more.



Firewalls

Deployment and installation: Kerio Control, Sophos, FortiGate.



Backup

Using the specialised solutions we offer: Hornetsecurity VM Backup, EaseUS Todo Backup.



Cloud telephony

Deployment via the 3CX Hosted environment.



Automation Services Pack

New package: ready-made automations built on Microsoft Power Automate. Details on the next slide.



Automation Services Pack

Ready-made automations that cover everyday business needs, with no custom development, and immediate deployment in your environment.



Email & Approvals

Automates request approvals and the sending of notification emails, cutting decision time and manual follow-ups.



SharePoint / Document Handling

Automates document management (upload, organisation, approvals), ensuring proper structure and fewer errors.



Onboarding / Offboarding Tasks Reminder

Automatically creates and tracks tasks for new or departing users, so every action is completed on time.



Recurring Tasks & Deadline Reminders

Reminds teams of recurring tasks and deadlines, helping them stick to processes without manual tracking.



Forms & Data Collection

Collects data via forms and automatically turns it into tasks or workflows, reducing the need for email back-and-forth.

READY TO USE

- ✓ No custom development
- ✓ Immediate deployment
- ✓ Built on Microsoft Power Automate



Your IT department, without the cost

WHAT IT PROVIDES

- ✓ Proactive maintenance and monitoring
- ✓ On-site and remote technical support hours
- ✓ Real-time reports and updates
- ✓ Onboarding: RMM agent deployed on your devices and network topology mapping
- ✓ Infrastructure support: hardware, software, call centre, mobile devices
- ✓ Web protection, Antivirus, Anti-Spam & Backup

Monitoring & patch management with N-able N-sight RMM and Atera RMM.

WHY CHOOSE IT



Fast, responsive, continuous service

On-site, remote, by phone or by email.



Save time and reduce costs



Continuous, flexible operation

Effective operation of every business's IT infrastructure.



Network protection



OUR CUSTOMERS

They trust us

 PIRAEUS BANK		 ELVALHALLCOR HELLENIC COPPER AND ALUMINIUM INDUSTRY S.A.	 EPSILONNET GROUP OF COMPANIES	 AEGEAN
 NATIONAL BANK OF GREECE	 ALPHA BANK	 ΣΚΛΑΒΕΝΙΤΗΣ	 EURONAV®	 AKTOR ΕΤΑΙΡΕΙΑ ΤΟΥ ΟΜΙΛΟΥ ΕΛΛΑΚΤΩΡ
 GENESIS pharma	 COSMOTE Ένας κόσμος, καλύτερος για όλους.	 EUROBANK	 FrieslandCampina	 TEIPEΣΙΑΣ ΑΞΙΟΠΙΣΤΕΣ ΠΛΗΡΟΦΟΡΙΕΣ ΓΙΑ ΣΩΣΤΕΣ ΑΠΟΦΑΣΕΙΣ
 GASLOG	 Βασιλόπουλος ...και του πουλιού το γάλα!	 Hertz®	 ERGO	 KRS
 ONASSIS ΣΤΕΓΗ	 ENTERSOFTONE	 ΚΟΙΝΩΝΙΑ ΤΗΣ ΠΛΗΡΟΦΟΡΙΑΣ	 ΠΑΝΕΠΙΣΤΗΜΙΟ ΑΙΓΑΙΟΥ	 HELLENIQ ENERGY



Let's find the solution that fits you

[Book a demo →](#)

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